

EBANKIT REPORTING CHANNEL PRIVACY NOTICE

In order to comply with the requirements of European General Data Protection Regulation (GDPR), this privacy notice provides you with information about how ebankIT uses your personal data and outlines the legal basis when you register for and attend a course run by ebankIT or in which ebankIT participates.

This privacy notice is part of our External Privacy Notice on ebankIT website, available [here](#).

WHAT PERSONAL DATA WILL BE PROCESSED?

When you report any situation on <https://www.ebankit.com/reporting-channel>, ebankIT will receive the following information: e-mail contact and possible personal data with complaint description and attached files that you may add.

WHAT IS THE PURPOSE OF PROCESSING?

ebankIT will process your personal data for the following purposes:

- To sent you all information related to the status of your report.
- To process any personal information you may present, as documentation to instruct the process and evidence.

WHAT IS THE LEGAL BASIS OF THE PROCESSING?

ebankIT will only use your personal data according to the law. ebankIT will use your personal data in the following circumstances based on your consent and to comply with a legal obligation.

WHO WILL YOUR PERSONAL DATA BE SHARED WITH?

Your personal data is shared only with ebankIT staff who need access for the processing purposes set out above. ebankIT also use an internal platform. This application ensures information security through access control, it is hosted in an internal domain, with segregation of duties, as well as the possibility of auditing the logs of tasks performed.

ebankIT ensure that personal data are kept secure, both against external threats and internal threats. In accordance with the law, ebankIT has taken the necessary measures to ensure that your Personal information is protected against access or use by unauthorized third parties.

The information shared will only be used to instruct your claim and will not be retained after the retention period.

HOW LONG IS YOUR PERSONAL DATA KEPT?

We will only retain your personal data for the period of 5 years according to legal requirements.

YOUR RIGHTS IN RELATION TO YOUR DATA

Data subjects have the following rights, as further detailed in the applicable data protection legislation: a right to access (a record that shows, inter alia, what data is being processed about Data subject), rectification, erasure (right to be forgotten), restriction of processing, portability, objection and a right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning Data subjects.

Once the data subject's identity is verified, the request shall be responded to as soon as possible and at the latest within a month.

You have also the right to file a complaint with a supervisory authority if you believe your personal data has been processed in violation of applicable data protection regulation.

The data subject has the possibility to contact ebankIT and exercise his/her rights, or other questions through dpo@ebankit.com.

Porto, 22th February, 2022